



I.FN  
3623

## AMENDMENT TRANSMITTAL LETTER

Docket No.  
99-969RCE1

Application No. 09/704,916	Filing Date November 2, 2000	Examiner M. C. Heck	Art Unit 3623
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Applicant(s): William B. Robinson et al.

Invention: FLEXIBLE WEB-BASED INTERFACE FOR WORKFLOW MANAGEMENT SYSTEMS

### TO THE COMMISSIONER FOR PATENTS

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED					
	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	72	- 72 =		x	
Independent Claims	3	- 3 =		x	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify):					
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:</b>					0.00

Large Entity

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No additional fee is required for this amendment.

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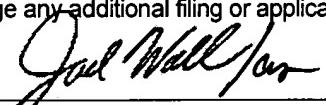
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Dated: August 5, 2005

Joel Wall

Reg. No. 25,648

Verizon Corporate Services Group, Inc.

c/o Christian R. Andersen

600 Hidden Ridge Drive

Mailcode HQE03H14

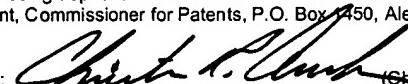
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Dated: August 5, 2005

Signature: 

(Christian R. Andersen)



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:  
William Brewster Robinson et al.

Application No.: 09/704,916

Group Art Unit: 3623

Filed: November 2, 2000

Examiner: Michael C. Heck

For: FLEXIBLE WEB-BASED INTERFACE FOR  
WORKFLOW MANAGEMENT SYSTEMS

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

## CERTIFICATE OF MAILING/TRANSMISSION (37 C.F.R. 1.8(a))

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Date: 8-5-2005

Signature: Christian R. Andersen

AMENDMENT PURSUANT TO 37 CFR 1.111

Sir:

In response to the Office Action dated May 5, 2005 (hereinafter "the Office Action"), Applicants request reconsideration of the claims in light of the remarks and the amendments provided below.

**Amendments to the Specification** begin on page 2.

**A Complete Listing of Claims** begins on page 4.

**Amendments to the Drawings** begin on page 17.

**Remarks** begin on page 18.